Cookie Policy for RB Gas Services Ltd

This is the Cookie Policy for RBG Services, accessible from https://www.rbgservices.co.uk

1. What Are Cookies

This site uses cookies, which are tiny files that are downloaded to your computer, to improve your experience. It enables the website to remember your actions and preferences (such as language, font size and other display preferences) over a period of time, so you don't have to keep re-entering them whenever you come back to the site or browse from one page to another.

2. What Information Do Cookies Collect

Cookies collects generic user information such as Device type (e.g. mobile, computer, laptop, tablet), Operating system, IP address, Browser information (e.g., type, language, and history), Access times, Settings, Referring website addresses, Other data about your device to provide the services as otherwise described in this policy, Location information (we may receive your generic location, such as city or neighbourhood). Cookies will not specifically identify the user.

3. How We Use Cookies

We use cookies for a variety of reasons detailed below:

- Email newsletters related cookies
- Forms related cookies
- Site preferences cookies

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

- Google Analytics: helps us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content.
- The Google AdSense service we use to serve advertising uses a DoubleClick cookie to serve more relevant ads across the web and limit the number of times that a given ad is shown to you.
- We also use social media buttons and/or plugins on this site that allow you to connect with your social network in various ways. For these to work the following social media sites including, Facebook, Twitter and LinkedIn will set cookies through our site which may be used to enhance your profile on their site or contribute to the data they hold for various purposes outlined in their respective privacy policies.

The information will be used internally for web site traffic analysis. However, we assume no responsibility for the security of this information.

This information helps us learn about the geographical distribution of our website visitors, and the technology they use to access our site. This information is never connected with the personal information you supply to us if you register with us as a customer.

We use Google Analytics to analyse the use of this website. Google Analytics generates statistical and other information about website use by means of cookies, which are stored on users' computers. The information generated relating to our website is used to create reports about the use of the website. Google will store this information. Google's privacy policy is available at: https://policies.google.com/privacy

4. Disabling Cookies

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this). Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies will usually result in also disabling certain functionality and features of this site.

Therefore, it is recommended that you do not disable cookies.

For more information visit <u>www.aboutcookies.org.uk</u>.

More Information

If you have any questions about our Cookie Policy, you can contact us through one of our preferred contact methods:

- Email: <u>admin@rbgservices.co.uk</u>
- Phone: 0203 444 0554